



ABOUT THE CARD

Suffolk County Council provide a Travel Smartcard named the Endeavour Card, for young people in Suffolk for whom travel may be a barrier to get to work and training/education.

The Endeavour Card is designed to enable cashless payment on public transport services where the bus company agrees to accept the card. The card acts like an Oyster Card, in that it will have stored value and online top-up ability.

Who is the card available to?

The card is available to all 16-19 year olds.

Will I be charged for the card?

No, at the moment, the card is free of charge to apply for.

Is a discount available?

Yes, there is a guaranteed minimum discount of 25% off full price adult bus fares only (although some operators may offer additional discounts)

Is the discount applicable to student or multi trip tickets e.g. 10 journeys

No, the minimum discount is only applicable to full price single or return adult bus fares (some operators may offer additional discounts, please check before travel).

Which buses can I use my card on?

A full list of bus operators accepting the Endeavour card is available on our website: www.endeavourcard.co.uk.

Does the Endeavour Card replace the post 16 discretionary travel scheme?

No, the Endeavour card is not designed to replace the post 16 discretionary scheme, both schemes will be available to those over 16 years of age.

I have a 16-19 year old Endeavour Card, am I entitled to a discounted fare on Ipswich Park & Ride?

Yes, if you have a 16-19 year old Endeavour card you can receive a discount off single adult return journeys only. For more information on Park & Ride fares please visit www.suffolkonboard.com.

APPLYING

If you are aged between 16 and 19 you are eligible to apply for an Endeavour Card. You can apply up to 1 month before your 16th birthday and no less than 1 month before your 20th birthday. Please consider the information and requirements below before you apply.

Name

The Endeavour Card has a 20 character name limit (including spaces). If your name exceeds this limit please advise how you would like your name to appear on your card. The name on your card must be your legal name and match the evidence you provide. No nicknames or middle names will be accepted on the card.

Address

Please ensure that you put a registered address in England. Your Endeavour Card will be sent to the address given.

Proof of Age

Proof of age is required to process your application. Acceptable documents are **birth certificate, driving licence or passport**.

Please do not send original proof documents. Send photocopies only. Suffolk County Council cannot accept any responsibility for items that are mislaid in the post. No documentation will be returned.

Photograph

You will need to provide a full colour passport size photograph.

Please turn over to complete your application



APPLICATION FORM FOR 16-19 ENDEAVOUR CARD



Title			
Forename			
Surname			
Name as you would like to appear on card (20 character limit, including spaces)			

Please note: The name on your card must be your legal name and match the evidence you provide. No nicknames or middle names will be accepted on the card.

Address			
Postcode			
Email			
Telephone			

Date of Birth (DD/MM/YYYY)	/	/
Age		

Proof of age provided (Please tick)	
Birth certificate	
Passport	
Driving Licence	

PLEASE READ THIS DECLARATION CAREFULLY BEFORE SIGNING YOUR FORM :-

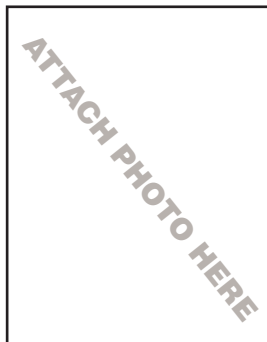
I certify that the above information is correct, that I am eligible by age and that I will abide by the conditions of use which I understand may be revised from time to time. These are available to view on our website: www.endeavourcard.co.uk.

Signed _____ **Date** _____

How we use your personal information

For information about how Suffolk County Council (SCC) collects and uses personal data to provide and manage services please go to <https://www.suffolk.gov.uk/about/privacy-notice/>, or alternatively please contact the Endeavour card team on 0345 600 0659.

SCC is required by law to protect the public funds it administers. To prevent and detect fraud it may share information provided to it with other bodies for these purposes and for; auditing or administering public funds. More information about how we collect and use personal data is available at <https://www.suffolk.gov.uk/about/privacy-notice/audit-data-matching-and-national-fraud-initiative-privacy-notice/> or alternatively contact Internal Audit on 01473 265887.



Clearly print your name on the reverse of your photo. Please glue photo in the box indicated or use a paperclip to attach to form.

DO NOT USE SELLOTAPE OR STAPLES.

Ensure that the photo is not placed upside down.



Please send completed applications to
Endeavour Card, PO Box 212, Waterlooville, PO7 6ZN